

Bishal Santra

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EDUCATION

- IIT Kharagpur** Kharagpur, India
Ph.D. Student (PMRF Fellow), Computer Science & Engineering July 2018 – Current
Expected Graduation Date November 2023
Supervisor: Prof. Pawan Goyal; Research Areas: Dialogue Systems, NLP
- IIT Kharagpur** Kharagpur, India
Dual Degree in Electronics & Electrical Communication Engineering; CGPA: 9.05 July 2012 – May 2017
Minor in Computer Science
- S.M. Arya Public School** New Delhi, India
Senior School Certificate Examination (CBSE Board); 90.8% July 2010 - March 2012

PATENTS

- Population modeling system based on multiple data sources having missing entries:** Bishal Santra, Howard Mizes, Kush Motwani, US Patent 11,256,957 (2022). [Link]

PUBLICATIONS

- CORAL: Contextual Response Retrieval Loss Function for Training Dialog Generation Models:** Bishal Santra, Ravi Ghadia, Arpit Dwivedi, Manish Gupta, Pawan Goyal, Under Review. [Link]
- Frugal Prompting for Dialog Models:** Bishal Santra, Sakya Basak, Abhinandan De, Manish Gupta, Pawan Goyal, EMNLP 2023. [Link]
- Representation Learning for Conversational Data using Discourse Mutual Information Maximization:** Bishal Santra, Sumegh Roychowdhury, Aishik Mandal, Vasu Gurram, Atharva Naik, Manish Gupta, Pawan Goyal, NAACL 2022. [Link]
- Hierarchical Transformer for Task Oriented Dialog Systems:** Bishal Santra, Potnuru Anusha and Pawan Goyal, NAACL 2021. [Link]
- A Graph Based Framework for Structured Prediction Tasks in Sanskrit:** Amrith Krishna, Bishal Santra, Ashim Gupta, Pavankumar Satuluri and Pawan Goyal, Computational Linguistics Vol. 46, No. 4, Dec. 2020. [Link]
- Incorporating Domain Knowledge into Medical NLI using Knowledge Graphs:** Soumya Sharma*, Bishal Santra*, Abhik Jana, T Y S S Santosh, Niloy Ganguly and Pawan Goyal, EMNLP-IJCNLP 2019 [Link]
- VPDS: An AI-based Automated Vehicle Occupancy and Violation Detection System:** Abhinav Kumar*, Aishwarya Gupta*, Bishal Santra*, Lalitha Srinivasan*, Manasa Kolla*, Mayank Gupta* and Rishabh Singh*, IAAI 2019 (application conference of AAI) [Link]
- Poetry to Prose Conversion in Sanskrit as a Linearisation Task: A case for Low-Resource Languages:** Amrith Krishna, Vishnu Dutt Sharma, Bishal Santra, Pavan Kumar Satuluri and Pawan Goyal, ACL 2019 [Link]
- Free as in Free Word Order: An Energy Based Model for Word Segmentation and Morphological Tagging in Sanskrit:** Amrith Krishna, Bishal Santra, Sasi Prasanth Bandaru, Gaurav Sahu, Vishnu Dutt Sharma, Pavankumar Satuluri & Pawan Goyal, EMNLP 2018 [Link]
- Word Segmentation in Sanskrit Using Path Constrained Random Walks:** Amrith Krishna, Bishal Santra, Pavan Kumar Satuluri, Sasi Prasanth Bandaru, Bhumi Faldu, Yajuvendra Singh & Pawan Goyal, COLING 2016 [Link]

PROFESSIONAL EXPERIENCE

- Conduent Labs India (Previously Xerox Research Centre India)** Bangalore, India
Budding Scientist July 2017 - July 2018
 - Population Health Analytics[PHA]:**
 - * Population Microsimulation: Built an RBM based model for learning joint distribution of a population (from survey data) and sampling for simulation of subgroup populations.
 - * Cost Analysis Module: Used GLM based cost models built from various survey data to analyze effects of interventions on the health related cost of population.
 - Vehicle Person Detection System[VPDS]:**
 - * Trained a GoogLeNet based person counting model for front and rear window images of a vehicle captured from a toll-booth camera.
- Gray Routes Technology Pvt. Ltd.** Mumbai, India
Android Developer Summer 2015
 - Product Delivery Statistics:** Worked on a new UI for an Android app, GrayDrop, to show realtime performance of delivery agents & distributions of orders from different places in the last 24 hours. Also made use of various Google Maps APIs (Place API, Heat Maps API, Directions API etc.) to achieve this goal.
 - Search Algorithm Optimization:** Implemented an online, location based clustering algorithm for optimizing a mysql database which helped lower the bandwidth requirements of the client-side applications.

• ExcellenceTech Pvt. Ltd.

Kolkata, India

• *Embedded System Software Developer*

Summer 2014

- Designed a digital power meter (for measuring Vrms, Irms, Power, Power Factor) using ATmega128, for logging power usage of electronic devices (e.g. servers). Built a web server & UI for uploading & displaying logged data.

PROFESSIONAL ACTIVITIES

- **Conference Reviewer:** ACL (2020-2023), EMNLP (2019-2023), AACL 2023, EACL 2021, AAAI 2021, COLING 2020, ECIR 2020

TEACHING EXPERIENCE

- **Institute Courses:** Teaching Assistant (IIT Kharagpur) for NLP, Information Retrieval, Formal Language and Automata Theory, Algorithms (Theory, Lab)
- **Online Course:** Teaching Assistant for NLP (NPTEL, IIT Kharagpur)
- **Professional Course:** Teaching Assistant for NLP & Python / Foundations of AI & ML (Centre for Artificial Intelligence, IIT Kharagpur, 2019)

FELLOWSHIPS AND AWARDS

- Our proposal “*Adapting Dialog Systems to New Domains through Natural Language Interactions*” got selected as part of **Microsoft Academic Partnership Grant 2022** program (Dr. Pawan Goyal’s Team)
- Our proposal “*Multilingual Dialogue as a Novel Framework for AutoSuggest*” got selected as part of **Microsoft Academic Partnership Grant 2021** program (Dr. Pawan Goyal’s Team)
- Our proposal “*Language Understanding via Commonsense Reasoning and Latent Concept Modeling for Effective Dialog Models*” got selected for **Google India AI/ML Research Awards, 2020** (Dr.Pawan Goyal’s Team @IIT-KGP)
- **Prime Minister’s Research Fellow, 2018**
- **MCM Scholarship** at IIT Kharagpur, 2012-’16
- All India Rank of **917** in **IIT-JEE, 2012**
- Qualified **KVPY** Scholarship Exam, 2011

COMPUTER SKILLS

Languages: Python, R, C/C++, Java, C#, Spark/Scala
Toolboxes / Frameworks: Pytorch, Huggingface, Tensorflow, scikit-learn, Pandas, numpy, nltk, OpenCV, Caffe

COURSEWORKS

- Deep Learning, NLP, Image Processing, Machine Learning, Information Theory, Estimation and Detection

HOBBIES

- **Intesets:** Reading Books, Swimming, Table Tennis, Kaggle

LANGUAGES

- **Languages:** English, Bengali, Hindi